

WARRANTY AND SUPPORT Durrer Spezialmaschinen AG

		COSTS PAYABLE BY	
		During guarantee period	During guarantee period
Personnel costs of Durrer Technical range	Labour time	Durrer	Client
	Travel time	Client	Client
Personnel costs of Durrer Instruction and product improvement	Labour time	Client	Client
	Travel time	Client	Client
Personnel costs of Durrer Incorrect use and maintenance	Labour- & travel time	Client	Client
Personnel costs of Durrer Telephone support Durrer	Support within a normal frame	Durrer	Client
Personnel costs of Durrer Travel costs	Flight, train, car, overnight stay, breakfast, etc.	Client	
Material costs	Technical range	Durrer	Client
Delivery costs Machines and material	Packing, insurance and transport, etc	Client	

The general terms and conditions of delivery for machines and systems of SWISSMEM are supplementary and subsidiary component. These can be downloaded and viewed on the Durrer website: <u>www.durrer.com/swissmem</u>.